



SERVICOM INSTITUTE YEAR 2025 TRAINING CALENDAR

S/N	Programme/Course	Date	Location	Course Fee
1.	Result Based Monitoring & Evaluation	24- 27 March, 2025	Enugu	N150,000.00
2.	Improving Organisational Performance	19-22 May, 2025	Ibadan	N150,000.00
3.	Effective Leadership and Stakeholder Management	23-26 June, 2025	Owerri	N150,000.00
4.	Workforce Development and Artificial Intelligence	28- 31 July, 2025	Kaduna	N150,000.00
5.	Customer Experience Management	25-28 August, 2025	Akwanga	N150,000.00
6.	Process Improvement and Performance Benchmarking	22-25 September,2025	Uyo	N150,000.00
7.	Service Exchange Programme	October/November		
8.	Data Driven Decision Making	8– 11 December 2025	Akwanga	N150,000.00

Please Note

- Letters of invitation will be sent to MDAs for each workshop listed containing specific details including proscribed course fees
- Dates and locations indicated are subject to change
- 2025 Course Fees are subject to further review in line with prevailing rates
- The Institute will organise capacity building workshop for new Nodal Officers in MDAs
- Customised trainings for MDAs will be based on request/need
- Service Improvement Planning workshops will be organised for evaluated MDAs
- Trainings are available in FCT for MDAs outside of Abuja on request.