



SERVICOM INSTITUTE YEAR 2024 TRAINING CALENDAR

S/N	Programme/Course	Date	Location	Course Fee
1.	Result Based Monitoring & Evaluation	18- 20 March, 2024	Akwanga	NI35,000.00
2.	Improving Organisational Performance	6-8 May, 2024	Enugu	NI50,000.00
3.	Effective Leadership and Stakeholder Management	24-26 June, 2024	Owerri	NI50,000.00
4.	Customer Experience Management	12-14 August, 2024	Ilorin	NI50,000.00
5.	Process Improvement and Performance Benchmarking	2-4 September,2024	Gombe	NI50,000.00
6.	Service Exchange Programme	October/November		
7.	Public Sector Service Excellence	2 – 4 December 2024	Abuja	NI50,000.00

Please Note

- Letters of invitation will be sent to MDAs for each workshop listed containing specific details including proscribed course fees
- Dates and locations indicated are subject to change
- 2024 Course Fees are subject to further review in line with prevailing rates
- The Institute will organise capacity building workshop for new Nodal Officers in MDAs
- Customised trainings for MDAs will be based on request/need
- Service Improvement Planning workshops will be organised for evaluated MDAs

The SERVICOM Institute, Abuja