



**2020 FOI ANNUAL REPORT**

**NAME OF PUBLIC INSTITUTION: SERVICOM**

**ANNUAL REPORT ON FREEDOM OF INFORMATION ACT 2011**

<b>OUTPUT &amp; RESPONSE RATE</b>	<b>NUMBER &amp; NATURE OF DETERMINATIONS MADE WHICH RESULTED IN A REFUSAL TO DISCLOSE INFORMATION &amp; THE REASONS FOR SUCH DETERMINATIONS</b>	<b>NUMBER OF APPEALS MADE BY PERSONS UNDER THE ACT; STATE THE REASON FOR THE ACTION THAT LED TO THE APPEAL.</b>	<b>CASES WHERE THE COURT UPHELD THE DECISION TO WITHHOLD INFORMATION BY THE PUBLIC INSTITUTION; (SUMMARISE SCOPE OF INFORMATION WITHHELD)</b>	<b>EFFICIENCY/RESOURCE COMMITMENT</b>
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No of Applications Received	No of Processed Applications	Average No. of Days to process Applications	No. of determinations	Summarised Nature & Reason for Determination	No. of Appeals.	Reason For Action Leading To Appeal	Names of Party/ Indicate Case No. (If any)	Scope of Withheld Information in Summary	Amount Expended on the Processing of Application	No. of Full Time Staff Devoted to Implementation of the Act.
NIL	N/A	N/A	NIL	N/A	NIL	N/A	N/A	N/A	NIL	6

**PREPARED BY: LUCY M. ZACH-UKOH (MRS)**

**PRINCIPAL ADMIN OFFICER**

**DESK OFFICER FOI, SERVICOM OFFICE**

**SIGN:**

**DATE: 27 January, 2021**