



2019 FOI ANNUAL REPORT

NAME OF PUBLIC INSTITUTION: SERVICOM

ANNUAL REPORT ON FREEDOM OF INFORMATION ACT 2011

OUTPUT & RESPONSE RATE	NUMBER & NATURE OF DETERMINATIONS MADE WHICH RESULTED IN A REFUSAL TO DISCLOSE INFORMATION & THE REASONS FOR SUCH DETERMINATIONS	NUMBER OF APPEALS MADE BY PERSONS UNDER THE ACT; STATE THE REASON FOR THE ACTION THAT LED TO THE APPEAL.	CASES WHERE THE COURT UPHELD THE DECISION TO WITHHOLD INFORMATION BY THE PUBLIC INSTITUTION; (SUMMARISE SCOPE OF INFORMATION WITHHELD)	EFFICIENCY/RESOURCE COMMITMENT
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No of Applications Received	No of Processed Applications	Average No. of Days to process Applications	No. of determinations	Summarised Nature & Reason for Determination	No. of Appeals.	Reason For Action Leading To Appeal	Names of Party/ Indicate Case No. (If any)	Scope of Withheld Information in Summary	Amount Expended on the Processing of Application	No. of Full Time Staff Devoted to Implementation of the Act.
1	1	6	NIL	N/A	NIL	N/A	N/A	N/A	NIL	6

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DATE: 7/7/2020

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